

WIN32 TELECOMMUNICATIONS EXPENSE MANAGEMENT

The affordable software package for small businesses

Manage your telephone usage and costs

- ☎ **Costs associated with your telephones are variable and may represent your second or third largest monthly expense**
- ☎ **Are your employees efficiently using telephones during business hours?**
- ☎ **Is your network provider billing you correctly?**

22% OF THE AVERAGE BUSINESS' PHONE CALLS ARE NON-BUSINESS RELATED.

Implementing Win32 Telecommunications Expense Management will your business with:

- Employee Productivity
- Employee Use and Abuse
- Billing for professional services
- Correct billing by your Network Service provider
- Allocation of costs
- Guest Billing (Hospitality)

Date	Time	Duration	Amount
12/12/04	10:15	00:05	0.10
12/12/04	10:20	00:10	0.20
12/12/04	10:30	00:15	0.30
12/12/04	10:45	00:20	0.40
12/12/04	11:00	00:25	0.50
12/12/04	11:15	00:30	0.60
12/12/04	11:30	00:35	0.70
12/12/04	11:45	00:40	0.80
12/12/04	12:00	00:45	0.90
12/12/04	12:15	00:50	1.00
12/12/04	12:30	00:55	1.10
12/12/04	12:45	01:00	1.20
12/12/04	13:00	01:05	1.30
12/12/04	13:15	01:10	1.40
12/12/04	13:30	01:15	1.50
12/12/04	13:45	01:20	1.60
12/12/04	14:00	01:25	1.70
12/12/04	14:15	01:30	1.80
12/12/04	14:30	01:35	1.90
12/12/04	14:45	01:40	2.00
12/12/04	15:00	01:45	2.10
12/12/04	15:15	01:50	2.20
12/12/04	15:30	01:55	2.30
12/12/04	15:45	02:00	2.40
12/12/04	16:00	02:05	2.50
12/12/04	16:15	02:10	2.60
12/12/04	16:30	02:15	2.70
12/12/04	16:45	02:20	2.80
12/12/04	17:00	02:25	2.90
12/12/04	17:15	02:30	3.00
12/12/04	17:30	02:35	3.10
12/12/04	17:45	02:40	3.20
12/12/04	18:00	02:45	3.30
12/12/04	18:15	02:50	3.40
12/12/04	18:30	02:55	3.50
12/12/04	18:45	03:00	3.60
12/12/04	19:00	03:05	3.70
12/12/04	19:15	03:10	3.80
12/12/04	19:30	03:15	3.90
12/12/04	19:45	03:20	4.00
12/12/04	20:00	03:25	4.10
12/12/04	20:15	03:30	4.20
12/12/04	20:30	03:35	4.30
12/12/04	20:45	03:40	4.40
12/12/04	21:00	03:45	4.50
12/12/04	21:15	03:50	4.60
12/12/04	21:30	03:55	4.70
12/12/04	21:45	04:00	4.80
12/12/04	22:00	04:05	4.90
12/12/04	22:15	04:10	5.00
12/12/04	22:30	04:15	5.10
12/12/04	22:45	04:20	5.20
12/12/04	23:00	04:25	5.30
12/12/04	23:15	04:30	5.40
12/12/04	23:30	04:35	5.50
12/12/04	23:45	04:40	5.60
12/12/04	24:00	04:45	5.70

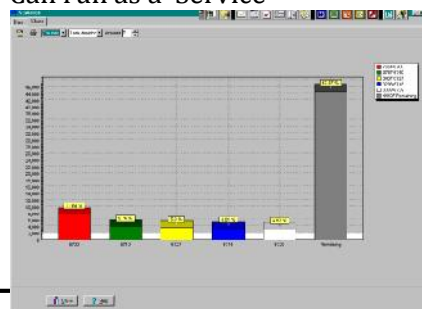
Telecommunications Expense Management software *may reduce your communications costs by up to 25%*

Get the **statistical information** you need to make critical business decisions quickly & easily

Date	Time	From	To	Duration
12/12/04	10:15	010	020	00:05
12/12/04	10:20	010	020	00:10
12/12/04	10:30	010	020	00:15
12/12/04	10:45	010	020	00:20
12/12/04	11:00	010	020	00:25
12/12/04	11:15	010	020	00:30
12/12/04	11:30	010	020	00:35
12/12/04	11:45	010	020	00:40
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12/12/04	13:15	010	020	01:10
12/12/04	13:30	010	020	01:15
12/12/04	13:45	010	020	01:20
12/12/04	14:00	010	020	01:25
12/12/04	14:15	010	020	01:30
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12/12/04	14:45	010	020	01:40
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12/12/04	17:15	010	020	02:30
12/12/04	17:30	010	020	02:35
12/12/04	17:45	010	020	02:40
12/12/04	18:00	010	020	02:45
12/12/04	18:15	010	020	02:50
12/12/04	18:30	010	020	02:55
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12/12/04	19:15	010	020	03:10
12/12/04	19:30	010	020	03:15
12/12/04	19:45	010	020	03:20
12/12/04	20:00	010	020	03:25
12/12/04	20:15	010	020	03:30
12/12/04	20:30	010	020	03:35
12/12/04	20:45	010	020	03:40
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12/12/04	21:30	010	020	03:55
12/12/04	21:45	010	020	04:00
12/12/04	22:00	010	020	04:05
12/12/04	22:15	010	020	04:10
12/12/04	22:30	010	020	04:15
12/12/04	22:45	010	020	04:20
12/12/04	23:00	010	020	04:25
12/12/04	23:15	010	020	04:30
12/12/04	23:30	010	020	04:35
12/12/04	23:45	010	020	04:40
12/12/04	24:00	010	020	04:45

- Statistics graphs
- Motel Check In / Check Out
- Guest Invoicing

- Unlimited Reports
- 4 Standard reports – accessed by toolbar
- Customise Reports to suit requirements
- Track Account Codes
- Can run as a 'Service'



***INFORMATION THE WAY YOU WANT IT
FOR YOUR BUSINESS AT THE PRESS OF A
BUTTON***

DETAIL REPORT OF ALL CALLS BY DATE,
TIME & EXTENSION

Reports all call details. Includes the duration, cost and dialed number for all calls made by each extension

SUMMARY REPORT BY DATE, TIME &
EXTENSION

Total call activity in summary. This shows Total Calls, Total Cost and Total Duration for each extension.

STATISTICS

Call details shown in graphical format in either a Bar or Pie Graph

ACCOUNT CODES

Often a requirement for on billing of professional services. Reports can be generated by Account codes. Extensively used by Legal & Accounting Companies

CUSTOMISED CALL RATES

Simplicity is the key in allowing you to change these as required.

CUSTOMISED REPORTS

These can be developed should you have a special requirement.

***MEETING THE NEEDS OF THE HOSPITALITY
INDUSTRY***

GUEST CHECK IN /OUT

Feature available on the hospitality package. The report totals the guests' telephone usage for the duration of their occupancy so that it can be included in the checkout bill.

MISCELLANEOUS SERVICE

Include rates for Room Occupancy and Meals. These can be entered on checkout and are included along with the telephone usage when bill generated at checkout

MARK UP & FIXED COSTS

Additional charges can be added to include both mark ups and fixed costs

CHARGE FOR INCOMING CALLS

Incoming calls are a cost to your business. They use trunk lines and while the call is in progress they may be impeding potential customers calling in.

SPECIFICATIONS

PC (Min) 1 gig memory, 100 Gig HD

Operating System

XP, Win 7 Server 2003/8
Runs as service

PBX Input RS232, IP, RFF

Data Collection Module Linux, Windows

Capacities

Extensions

80 or less recommended

Account Codes

Unlimited

Reports

4 Standard (additional by request)

Sites

Single

Supported Systems

Over 180 supported PBX systems and models